

Diagnosis – Complaint Related Diagnostic Chart

Complaint/Problem	Possible cause	Test step/Remedy ¹⁾
Electric mirrors and steering column adjustment does not function	Electric mirror/steering column adjustment control module (N32/9), voltage supply	23 ⇒ 1.0
Driver's side outside rearview mirror adjustment does not function	Electric mirror/steering column adjustment control module (N32/9) Outside mirror control switch (S50) Electrically adjustable and heated driver's side outside rearview mirror (M21/1)	23 ⇒ 1.0 23 ⇒ 2.0 23 ⇒ 3.0
Passenger side outside rearview mirror adjustment does not function	Electric mirror/steering column adjustment control module (N32/9) Outside mirror control switch (S50) Electrically adjustable and heated passenger side outside rearview mirror (M21/2)	23 ⇒ 1.0 23 ⇒ 2.0 23 ⇒ 4.0
Inside rearview mirror adjustment does not function	Electric mirror/steering column adjustment control module (N32/9) Outside mirror control switch (S50) Electrically adjustable inside rearview mirror (M21/3)	23 ⇒ 1.0 23 ⇒ 2.0 23 ⇒ 5.0
Driver's side outside rearview mirror heating does not function	Driver's side outside rearview mirror, voltage supply	23 ⇒ 17.0
Passenger side outside rearview mirror heating does not function	Passenger side outside rearview mirror, voltage supply	23 ⇒ 18.0

¹⁾ Observe Preparation for Test, see 22.

Diagnosis – Complaint Related Diagnostic Chart

Complaint/Problem	Possible cause	Test step/Remedy ¹⁾
Electric steering column adjustment does not function	Electric mirror/steering column adjustment control module (N32/9) Adjustable steering column switch (S59) Adjustable steering column motor (M20)	23 ⇒ 1.0 23 ⇒ 6.0 23 ⇒ 7.0, 8.0
Electric mirror and steering column adjustment memory does not function	Left front power seat control module (N32/1) and wiring Electrically adjustable and heated driver's side outside rearview mirror (M21/1), potentiometer Electrically adjustable and heated passenger side outside rearview mirror (M21/2), potentiometer Electrically adjustable inside rearview mirror (M21/3), potentiometer Adjustable steering column motor (M20), potentiometer	23 ⇒ 9.0 23 ⇒ 10.0 23 ⇒ 11.0 23 ⇒ 12.0 23 ⇒ 13.0
Automatic dimming inside rearview mirror does not function	Automatic dimming inside rearview (H7), voltage supply Backup lamp switch (S16/2) Dome lamp (E15) Automatic dimming inside rearview (H7)	23 ⇒ 14.0 23 ⇒ 15.0 23 ⇒ 16.0

¹⁾ Observe Preparation for Test, see 22.