Diagnosis – Complaint Related Diagnostic Chart

Diagnosis - Function Test

Prior to testing:

1. Review section: C/1, 12, 13, 20, 21, 22, 31

Complaint/Problem	Possible cause	Test step/Remedy 1)
Complete mirror adjustment does not function	Lower control field control module (N72)	DM, B&A, Vol. 2, section 7.1, 23
Steering column adjustment does not function	Steering column up/down, in/out switch (S92/2s11, S92/2s12) ESC motor (M20)	13 13
Left outside rearview mirror adjustment does not function	Outside rearview mirror-vertical/horizontal/left/right adjustment switches (N72s6, s7, s8) Left outside rearview mirror (M21/6) motor	13 23 ⇒ 1.0, 2.0
Left outside rearview mirror vertical adjustment reversed	Front driver-side door control module (N69/1) coded incorrectly	31
Right outside rearview mirror adjustment does not function	Outside rearview mirror-vertical/horizontal/left/right adjustment switches (N72s6, s7, s8) Right outside rearview mirror (M21/7) motor	13 23 ⇒ 3.0, 4.0
Left outside rearview mirror heating does not function	Left outside rearview mirror, voltage supply	See WIS document: AD88.79-P-6000-13A
Right outside rearview mirror heating does not function	Right outside rearview mirror, voltage supply	See WIS document: AD88.79-P-6000-14A

Observe Preparation for Test, see 22.

Diagnosis – Complaint Related Diagnostic Chart

Complaint/Problem	Possible cause	Test step/Remedy 1)
Steering column adjustment does not function	Steering column adjustment switch	13
Memory for mirror and steering column adjustment does not function	Left outside rearviw mirror potentiometer Right outside rearview mirror potentiometer ESC motor (M20) potentiometer	13
Automatic dimming for interior rearview mirror does not function	Voltage supply for automatic dimming feature	23 ⇒ 5.0
Automatic dimming for leftoutside rearview mirror does not function (driver-side)	Voltage supply for automatic dimming feature	23 ⇒ 8.0

¹⁾ Observe Preparation for Test, see 22.