Diagnosis – Complaint Related Diagnostic Chart – Overall Function

Prior to Test

- 1. Review sections 11, 12, 21, 22 entirely.
- 2. Check transmission ATF oil level. See document AR27.00-P-0101A
- 3. Review this section (13) completely, prior to making any repairs.



The following Diagnosis – Complaint Related Diagnostic Charts in this section contain complaints regarding:

- Noise Complaints
- Power Transfer Complaints
- Individual Complaints
- ATF Leak Complaints
- DTC Related Complaints

	Complaint/Problem	Possible cause	Test step/Remedy 1)
_	Engine quits after selecting a drive gear and noise from transmission in position "N" or "P" (no DTC's are stored in DTC memory)	 PWM solenoid valve (Y3/6y6) (torque converter lock-up) locked-up, (due to foreign matter). Torque converter lock-up clutch control valve (22) locked up, (due to foreign matter). (applies up to transmission number 22890 only, thereafter screen installed in oil passage). 	 Replace PWM solenoid valve (Y3/6y6). Clean out torque converter lock-up clutch control valve.

Observe Preparation for Test, see 22.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
_	Rumbling, droning or possible shuttering with torque converter lock-up.	Insuffient torque converter slippage rpm	Using the HHT, turn off the torque converter lock-up. If the complaint can not be duplicated thereafter replace the PWM solenoid valve (Y3/6y6) and reset the adaption values, using the HHT.
_	Howling, whistle noises at (> 4000rpm) in all gears.	Transmission ATF filter clogged. Transmission AFT oil pump	Replace ATF oil filter. Replace ATF oil pump.
_	Howling, singing noises	Gear set noises: 1st, 2nd, 5th gears	Currently no solution, please contact regional office and advise of VIN and mileage.
		Sealing ring at propeller shaft intermediate bearing is touching bearing inner race.	Replace propeller shaft intermediate bearing with bearing that uses a black colored seal.
_	Load reversal noise (cracking noise)	Shear noise between output flange and collar nut. i Up to transmission number 30332, there after collared nut and tightening torque value changed, see Remedy.	Use collar nut with Dacromet coating (silver color). (Tightening torque: 200Nm)
_	Ticking noises from center console shift gate while driving at slow speeds.	Loose connection at R/P lock valve (Y66/1) connector.	Check and or replace R/P lock valve (Y66/1) connector.

¹⁾ Observe Preparation for Test, see 22.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
	Harsh 2 → 1 deceleration downshift	Transmission adaption (adaption of ETC). ETC software date Free-wheeling unit (F1)	See 11/36, See 13/7
_	Harsh 3 → 2 deceleration downshift (reappears also after preforming transmission adaption.	Clutch K3 i Applies to all models with engine 119, 120 up to transmission number 27083	See 13/8
	No or late upshift of transmission	Different size tires mounted on the front axle. Wrong factor attained shortly after starting to drive.	Mount proper size tires on front axle.
	No upshift from $3 \rightarrow 4$ and $4 \rightarrow 5$ when releasing accelerator pedal quickly, only works if transmission is in "S" program.	Upshift prevention due to dynamic-sporty driving style of client.	Educate/advise client.
	No upshift into 5th gear with WOT or kick-down.	The upshift $4 \rightarrow 5$ occurs with WOT or kick-down if the rev-limiter rpm is reached. High power vehicles will shift into 5th gear only when attaining the rev-limiter rpm (250 km) in 5th gear.	Educate/advise client.

Observe Preparation for Test, see 22.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
_	No upshift out of 1st gear (program "S" selected) and out of 2nd gear (program "W" selected) at 1,500 rpm with engine "cold". Fault can not be duplicated every time.	Transmission range recognition switch (S16/10) and/or Electronic Transmission Control (ETC).	Remove parts and contact regional office.
	Engine revs up during $2 \rightarrow 3$ shift and /or has harsh downshift during $3 \rightarrow 2$ shift.	ATF level in transmission AFT oil filter Free-wheeling unit (F2) i Check ATF level in transmission or fill to correct level.	See 13/8 See document AR27.00-P-0101A
	Shudder in 2 → 3 power upshift or 3 → 2 downshift (engine braking)	ATF level in transmission AFT oil filter Command or Regulating, Shift Control Valves Clutch K3 i Check ATF level in transmission or fill to correct level.	See 13/9 See document AR27.00-P-0101A

¹⁾ Observe Preparation for Test, see 22.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
	No downshift via kick-down function	Required pedal value < 95% (Test using HHT)	Check engine management, if necessary readjust, see DM Engines.
		i	
		All models with engine 111	
_	Delayed engagement/no transmission of power in "R" and/or "D", at times intermittent.	Possible causes regarding intermittent complaints: ATF oil level in transmission.	See 13/10
		i	
		Check ATF level in transmission or fill to correct level.	See document AR27.00-P-0101A
		Transmission range recognition switch (S16/10) ATF oil filter	
		i	
		Disassemble/check center console shift gate	See document AR27.60-P-0920B
		Delayed pressure build-up at piston B2/B3	
		Allocation of ETC/Electro-hydraulic control unit (EHS)	

Observe Preparation for Test, see 22.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
_	Delayed engagement/no transmission of power with gear selector lever in "R" and/or "D", at times intermittent.	Possible causes regarding duplicatable complaints: i Collared nut loose. Brake B2/B3.	
		Remove and replace: Brake B2, Brake B3, and parking lock wheel	See document AR27.50-P-0781A
		Disassemble and reassemble Brake B2 Shift pressure regulating solenoid valve (Y3/6y2). Modulating pressure regulating solenoid valve (Y3/6y1). Command or Regulating, Shift control valves. Transmission circlips	See document AR27.50-P-0880A

¹⁾ Observe Preparation for Test, see 22.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
_	Harsh coasting downshift 4 → 3, just before vehicle comes to a stop.	Separator plate in the Electro-hydraulic control unit i Occurs only with gear selector lever in "D" or 4th gear, not if gear selector lever is in: 3rd or 2nd gear. Applies up to transmission number 0527574, thereafter a modified separator plate was introduced into production.	Replace separator plate, P/N 140 277 39 14
_	Harsh 2 → 1 coasting downshift	ETC software version i Software versions optimised as of April 15, 1998	Replace ETC software version
		Free-wheeling unit (F1) faulty i Since it is possible that the free-wheeling unit F2 will be damaged as well, replace F2 (P/N 140 270 05 31) the hollow shaft, rear sun gear/clutch K3 as well.	Replace Free-wheeling unit (F1)

¹⁾ Observe Preparation for Test, see 22.

Complaint/Problem	Possible cause	Test step/Remedy¹)
 Harsh 3 → 2 coasting downshift (occurs after transmission adaption process as well)	Clutch K3 runs empty i Applies to all models using engine 119, 120 up to transmission number 27083, thereafter electrohydraulic control unit optimised.	Install ETC repair set, P/N 140 540 08 45
	Disc spring for piston in Clutch K3 is missing.	Install missing disc spring for piston in Clutch K3
 Engine revs up during $2 \rightarrow 3$ shift and /or has harsh downshift during $3 \rightarrow 2$ shift.	ATF oil filter not installed.	Install missing ATF oil filter.
	Free-wheeling unit F2 faulty	Replace F2 (P/N 140 270 05 31) the hollow shaft, rear sun gear/clutch K3.
		i
		Applies up to transmission number 981435 only. P/N 140 270 05 31 applies to W5A330 and W5A580 only.

¹⁾ Observe Preparation for Test, see 22.

Complaint/Problem	Possible cause	Test step/Remedy¹)
 Shudder in 2 \rightarrow 3 power upshift or 3 \rightarrow 2 downshift (engine braking)	ATF oil filter not installed.	Install missing ATF oil filter.
	Command or Regulating, Shift Control Valves stuck due to foreign matter	Check valves for full travel and ease of movement, if necessary free up valves as needed.
	Clutch plates of clutch K3 are either burnt, have hot-spots or are worn down.	Replace inner and outer clutch plates of clutch K3.
		Applies up to transmission number 331159 only, thereafter the thickness of the clutch plates changed. Additionally replace torque converter lock-up clutch control valve (22).
		Applies up to transmission number 221668 only.

¹⁾ Observe Preparation for Test, see 22.

Complaint/Problem	Possible cause	Test step/Remedy¹)
 Delayed engagement/no transmission of power with gear selector lever in "R" and/or "D"	Transmission range recognition switch (S16/10)	Replace the Transmission range recognition switch (S16/10), only if upon testing with the HHT, the HHT display shows "Between Selections" or "Fault".
Note: Possible causes where fault CAN NOT be reproduced each time.		A fault code for the above is no longer set in memory as of software version e03/f08
	ATF oil filter not installed.	Install ATF oil filter.
	Older engagement process, therefore delayed pressure build up at piston B2 and B3	New engagement process (replace ETC, electro-hydraulic control unit, use repair set)
	False allocation ETC/Electo-hydraulic control unit.	Applies only up to transmission number 23104 with software: e00, e01, f04, f06, r00, thereafter the piston B2 was optimized. Determine proper allocation (swap ETC or Electrohydraulic control unit). i Applies up to 07.96 only, there after allocation changed in production.

¹⁾ Observe Preparation for Test, see 22.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
_	Delayed engagement/no transmission of power with gear selector lever in "R" and/or "D"	Torx screws (M8X60) loose or missing for piston guide on piston B2/B3	Tighten loose torx screws or replace missing torx screws.
		Shift pressure regulating solenoid valve (Y3/6y2),	
	Note:	stuck due to foreign matter.	Replace (Y3/6y2)
	Possible causes where fault		
	CAN BE reproduced each time.	Modulating pressure regulating solenoid	
		valve (Y3/6y1), stuck due to foreign matter.	Replace (Y3/6y1)
			<u>i</u>
			Applies up to transmission number 538312 only, thereafter screen installed in oil passage.
		Command or Regulating, Shift Control Valves stuck	Check valves for full travel and ease of movement, if
		due to foreign matter.	necessary free up valves as needed.
		Seal rings for piston B2 or B3 damaged.	Replace seal rings.
		Coal lings for ploton B2 of B0 damaged.	Tropidos sour irrigo.
		Circlip for disc spring for piston B2/B3 is not	Replace transmission, flush transmission oil cooler and all
		installed in groove.	lines. Replace torque converter only if upon flushing there are metal shavings present.

¹⁾ Observe Preparation for Test, see 22.

Diagnosis – Complaint Related Diagnostic Chart – ATF Leak Complaints (Overall)

Prior to Test

1. Review 11 entirely.

	Complaint/Problem	Possible cause	Test step/Remedy¹)
_	Continued from 13/11	Circlip for output shaft ball bearing is missing or not in the groove.	Replace transmission, flush transmission oil cooler and all lines. Replace torque converter only if upon flushing there are metal shavings present.
		Circlip for outer disc spring for Brake B3 is not in the groove.	Replace transmission, flush transmission oil cooler and all lines. Replace torque converter only if upon flushing there are metal shavings present.
		Circlip for rear planetary sun gear shaft is missing or not in the groove.	Replace transmission, flush transmission oil cooler and all lines. Replace torque converter only if upon flushing there are metal shavings present.
_	ATF oil leak near electro-hydraulic control unit connector	Electro-hydraulic control unit connector Electrical conductor plate of electro-hydraulic control unit Electro-hydraulic control unit O-rings	See 13/13
_	ATF oil leaks near torque converter housing	Transmission over filled with ATF (ATF is escaping via transmission breather hole) Outer brake carrier B1 Torque converter ATF oil pump	See 13/15 Check ATF fluid level, fill up as necessary, see document AF27.00-P-0101A

Observe Preparation for Test, see 22.

Diagnosis – Complaint Related Diagnostic Chart – ATF Leak Complaints (Individual)

Complaint/Problem	Possible cause	Test step/Remedy¹)
ATF oil leak near electro-hydraulic control unit connector i Prior to starting any repairs, check the ATF fluid level.	Distorted O-rings Distorted connector	Replace O-rings i Applies up to transmission number 1211278 only, thereafter modified material used (color: red/brown). Replace connector. i Applies up to transmission number 1309692 only,
	The electrical conductor plate is not resting properly on the valve body housing. Therefore, the connector is not properly centered in the bore of the support plate and does not seal completely around its circumference.	thereafter modified material used. Carefully remove boss on the electrical conductor plate (Figure 1, next page, arrow), to allow proper seating. i Applies only between 09/97 and 02/98, up to transmission number 77692 only.
	Electrical connections at the electrical conductor plate are leaking ATF. Therefore, ATF leaks into in harness, at times to ETC control module (N15/3).	Replace the following components: electrical conductor plate, connector and O-rings.

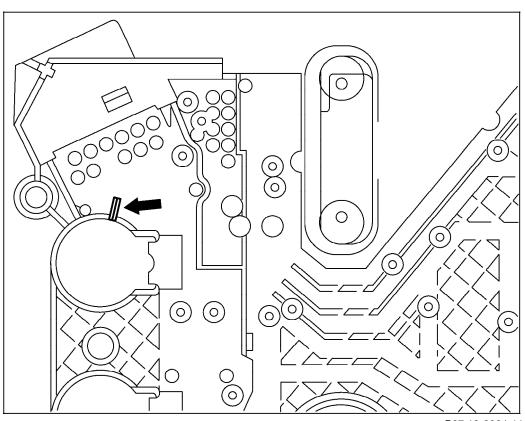
¹⁾ Observe Preparation for Test, see 22.

Diagnosis - Complaint Related Diagnostic Chart - ATF Leak Complaints (Individual)

Valve unit (Y3/6)

(sectional, as seen from below)
(arrow, remove boss in electrical conductor plate)





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Diagnosis – Complaint Related Diagnostic Chart – ATF Leak Complaints (Individual)

Complaint/Problem	Possible cause	Test step/Remedy¹)
ATF oil leaks near torque converter i Prior to starting any repairs, check the ATF fluid level.	Outer brake carrier B1 mounting screws (Torx M6)	Clean out mount screw (Torx) threads and reinstall mount screws with Locktite 574 (P/N 001 989 89 20). i Applies up to transmission number 981619, thereafter coated mount screws used in production.
	Lower 6 mounting screws on torque converter housing. Torque converter leaks at its welding seam.	Clean out mount screw threads and reinstall mount screws with Locktite 574 (P/N 001 989 89 20). Replace torque converter.
	Radial sealing ring of ATF oil pump damaged. O-ring for ATF oil pump damaged/missing.	Replace radial seal ring. Replace O-ring.

Observe Preparation for Test, see 22.

Prior to Test

- 1. Review sections 11 12, 21, 22 entirely, especially page 11/4 (Limp-home modes).
- 2. Follow all "Test step/Remedy" remarks in following chart, for additional information (noted in charts in specific pages of this section) regarding specific DTCs.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
002 003 004 005 006 001	098 099 100 101 102 103	PO 753 PO 758 PO 763 PO 743 PO 748 PO 748	· ·	Solenoid valves Harness is damaged from ETC control module to each individual solenoid valve. End stage fault in ETC control module	See 13/20 as well.
015	108	PO 715	Transmission is in electrical limp- home-mode	Harness is damaged from ETC control module to each RPM sensor. RPM sensors are faulty	See 13/21 as well.
013	109	PO 715	Transmission is in electrical limp- home-mode	Harness is damaged from ETC control module to each RPM sensor. RPM sensors are faulty. Vehicles with less than 600 miles: Impulse wheel window misaligned, due to manufacture, loose or axially misaligned.	See 13/21 as well. Replace clutch K1
015	111	םםר PO	Transmission does not transmit engine power.	Harness is damaged from ETC control module to each RPM sensor. RPM sensors are faulty.	See 13/21 as well.

Observe Preparation for Test, see 22.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
018	114	_	Transmission gear selector lever in "Between Selections", transmission is in electrical limphome-mode	Applies to all models without "Touch Shift" feature. Shift linkage, Transmission range recognition switch (S16/10)	See 13/22 as well,
020	115	_	Engine starts with a delay	Shift linkage adjusted incorrectly. Plunger of starter lock-out is stuck.	Adjust shift linkage. Replace electrical conductor plate
026 028 029	122 124 125		Background fault noted	Non-USA vehicles only, continue to next test step.	
037	133	_	Transmission is in electrical limp- home-mode	Fault in software: 21/96 status	Replace ETC
038	134	PO 720	Transmission is in electrical limp- home-mode	ETC control module (N15/3) Traction system control module (N47)	Replace N15/3 only if no DTCs arestored in N47
050	146	םםר PO	Transmission is in mechanical- hydraulic limp-home-mode	ATF oil level Piston B2/B3: piston guide Harness If the fault reappears after the test drive, and after all causes have been eliminated, then contact the regional office for help.	See 13/23 as well, Check ATF fliud level, fill up as necessary, see document AF27.00-P-0101A, Remove, install brake B2, brake B3 and parking lock wheel, see document AR27.50-P-0781A

Observerve Preparation for Test, see 22.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
D51	147	PO 700	Gear implausible, transmission slips, transmission is in mechanical-hydraulic limp-home-mode	ATF oil level ATF oil filter Version coding Rear axle ratio Modulating pressure regulating solenoid valve (Y3/6y1) Command or Regulating, Shift Control Valves Clutch K3 Free-wheeling units F1/F2 Circlips Plain bushing at input/outpshaft worn out Actuator motor at transfer case (Model 163)	See 13/24 as well, Check ATF fliud level, fill up as necessary, see document AF27.00-P-0101A
052	148	_	Unwanted actuation of torque converter lock-up function		Advise regional office
053	149	PO 740	Torque converter lock-up does not function or requires to much power		Advise regional office

Observe Preparation for Test, see 22.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
055	151	PO 730	Selected gear not attained, transmission is in electrical limp- home-mode	ATF oil level Harness ATF oil filter not installed Shift pressure regulating solenoid valve (Y3/6y2) Command or Regulating, Shift Control Valves	See 13/27 as well, Check ATF fliud level, fill up as necessary, see document AF27.00-P-0101A
065	5 161 —		Fault in ETC control module (N15/3), however not critical for function of transmission.	ETC control module (N15/3) i With DTC I5I, erase DTC and replace ETC control module only if the fault can be reproduced during a test drive.	Replace ETC

¹⁾ Observe Preparation for Test, see 22.

i

The following charts contain specific DTCs with additional information.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
002 003 004 005	098 099 100 101	PO 753 PO 758 PO 763 PO 743	home-mode	Connector connection between ETC control module and transmission is loose or has no electrical contact.	Check and verify proper electrical connection.
005 006 007	103	PO 746		Harness is damaged, has abrasion damage, or is short circuited.	Test harness for short circuits to ground (–).
				Solenoid valve(s) has bent contact finger.	Re-bend contact finger for proper contact.
				Solenoid valve faulty.	Replace solenoid valve.
				Short circuit on the electrical conductor plate of the electro-hydraulic control unit due to deposited metal shavings	Remove metal shavings.
				Applies up to transmission number 393328, thereafter the electrical conductor plate has been modified.	
				Endstage fault in ETC control module.	Replace ETC control module.

¹⁾ Observe Preparation for Test, see 22.

		Complaint/Problem	Possible cause	Test step/Remedy¹)
012 013 015	108 109 111	 home-mode, or does not transmit	Connector connection between ETC control module and transmission is loose or has no electrical contact.	Check and verify proper electrical connection.
			Harness is damaged, has abrasion damage, or is short circuited.	Test harness for short circuits to ground (–).
			Short circuit on the electrical conductor plate of the electro-hydraulic control unit due to deposited metal shavings	Remove metal shavings.
			i	riemove metal snavings.
			Applies up to transmission number 393328, thereafter the electrical conductor plate has been modified.	
			RPM sensors are faulty.	Replace conductor plate.
			Pressure plate below RPM sensors not	
			installed.	Replace conductor plate.

¹⁾ Observe Preparation for Test, see 22.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
018	li4	_	Transmission gear selector lever in "Between Selections", transmission is in electrical limp-home-mode.	Applies to all models without "Touch Shift" feature. Shift linkage improperly adjusted. Transmission range recognition switch (S16/10). i A fault code for the above is no longer set in memory as of software version e03/f08	Re-adjust shift linkage properly. Replace the Transmission range recognition switch (S16/10), only if upon testing with the HHT, the HHT display shows "Between Selections" or "Fault".

Observe Preparation for Test, see 22.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
050	050 146 PO 700		Transmission is in mechanical- hydraulic limp-home-mode	Torx screws (M8X60) loose or missing for piston guide on piston B2/B3	Tighten loose torx screws or replace missing torx screws.
				Harness is damaged, has abrasion damage, or is short circuited.	Test harness for short circuits to ground (–).

¹⁾ Observe Preparation for Test, see 22.

				Complaint/Problem	Possible cause	Test step/Remedy¹)
051	147	PO	000	Transmission is in mechanical- hydraulic limp-home-mode	Wrong version code in ETC control module.	Check/Re-program ETC control module using HHT.
					Wrong rear axle ratio.	Check rear axle ratio, replace rear drive with proper rear axle for model
					ATF oil filter not installed.	Install ATF oil filter.
					Torx screws (M8X60) loose or missing for piston guide on piston B2/B3	Tighten loose torx screws or replace missing torx screws.
					Modulating pressure regulating solenoid valve (Y3/6y1)	Replace Y3/6y1
					i	
					Applies up to transmission number 538312 only, thereafter screen installed in oil passage.	
					Command or Regulating, Shift Control Valves stuck due to foreign matter.	Check valves for full travel and ease of movement, if necessary free up valves as needed.

¹⁾ Observe Preparation for Test, see 22.

			Complaint/Pro	bblem	Possible cause	Test step/Remedy¹)
051	147	P0 11	Continued fro	m 13/24	Clutch plates of clutch K3 are either burnt, have hot-spots or are worn down.	Replace inner and outer clutch plates of clutch K3. i Applies up to transmission number 331159 only, thereafter the thickness of the clutch plates changed. Additionally replace torque converter lock-up clutch control valve (22).
					Free-wheeling unit (F1) faulty	Applies up to transmission number 221668 only. Replace Free-wheeling unit (F1)
					Since it is possible that the free-wheeling unit F2 will be damaged as well, replace F2 (P/N 140 270 05 31) the hollow shaft, rear sun gear/clutch K3 as well.	
					Free-wheeling unit (F2) faulty	Replace F2 (P/N 140 270 05 31) the hollow shaft, rear sun gear/clutch K3.

¹⁾ Observe Preparation for Test, see 22.

			Complaint/Problem	Possible cause	Test step/Remedy¹)
051	147	PO 70	Continued from 13/25	Circlip for outputshaft ball bearing is missing	Replace transmission, flush transmission oil cooler and all lines. Replace torque converter only if upon flushing there are metal shavings present.
				Circlip for outer disc spring for Brake B3 is missing.	Replace transmission, flush transmission oil cooler and all lines. Replace torque converter only if upon flushing there are metal shavings present.
				Circlip for disc spring for piston B2/B3 is not installed in groove.	Replace transmission, flush transmission oil cooler and all lines. Replace torque converter only if upon flushing there are metal shavings present.
				Plain bushing at input/outpshaft worn out	Swap inputshaft/outputshaft
				Applies up to transmission number 1324240, exchange transmissions up to 346607. Thereafter plain bearing replaced with needle bearing	
				Actuator motor at transfer case (Model 163)	Replace actuator motor.

¹⁾ Observe Preparation for Test, see 22.

			Complaint/Problem	Possible cause	Test step/Remedy ¹⁾
055	151	PO 730	,	ATF oil filter not installed.	Install ATF oil filter
			transmission is in electrical limp- home-mode.	Harness is damaged, has abrasion damage, or is short circuited.	Test harness for short circuits to ground (–).
				Shift pressure regulating solenoid valve (Y3/6y2) stuck due to foreign matter.	Replace (Y3/6y2).
				Command or Regulating, Shift Control Valves stuck due to foreign matter.	Check valves for full travel and ease of movement, if necessary free up valves as needed.
				Spring for regulating valve pressure control valve	Replace spring with P/N 140 993 58 01
				i	
				Up to transmission number 6341191097	

¹⁾ Observe Preparation for Test, see 22.