Diagnosis – Complaint Related Diagnostic Chart

Preparation for Test

- 1. Review 11, 20,
- 2. Check actual configuration of the control modules as located in the vehicle using the HHT,
- 3. Connect HHT (see section 0) and read out DTC codes. (Use Star Diagnosis System for Model 220).

Complaint/Problem	Possible cause	Test step/Remedy 1)
D2B Ring-Loop does not come-up (energize).	Voltage supply to one of the D2B components not ensured. (Voltage is used to check for voltage supply to D2B ring-Loop components). A "Diagnosis Wake Up Call" can only be used when there is an interruption within the D2B Ring-Loop.	Perform Diagnosis Wake Up Call.
D2B Ring-Loop does not come-up (energize).	The D2B connectors are improperly connected or are dirty.	Clean and properly reconnect all D2B connections.
D2B Ring-Loop does not come-up (energize) and there are no concrete indications in the DTC memory as to where the fault lies within the D2B Ring-Loop.	Fiber optic cable defect.	Check all the fiber optic cables beginning in a clock-wise direction (Information flow pattern) starting at the radio or COMAND unit. Also see 20
D2B Ring-Loop does not come-up (energize) and there are no concrete indications in the DTC memory as to where the fault lies within the D2B Ring-Loop.	Transmitter unit of a control module is defective. Receiver unit of a control module is defective.	Check all the fiber optic cables beginning in a clock-wise direction (Information flow pattern) starting at the radio or COMAND unit. Also see 20

Observe Preparation for Test, see 22.